

Q: Why are there strings hanging out of my Cordless or Smoothy Duofold shade?

A: To adjust the equalization on your shade

NOTE: Only adjust one cord at a time. Disconnecting more than one cord may allow the cords to retract into the headrail.

If the shade equalization is satisfactory, simply trim the excess cord hanging out of the rail.

If adjustments are necessary, pull the excess cord at the bottom of the shade down until the Rail Plug is released (fig. A). Push the cord up or down through the Rail Plug (figs. B & C). If the cord needs to be longer, slide the end of the cord up into the wedge and slide the wedge down to take up slack. If the cord needs to be shorter, slide the top end of the cord down into the wedge and slide the wedge up to take up slack. Adjust the position of the plug as necessary (fig. D).

Feed the cord back through the Rail Plug (figs. E & F). Push the Rail Plug back into the Rail Pocket.

When rail adjustments have been made, trim the excess cord hanging out of the rail.

